



Road Safety Delivery & Community Relations team

Administration

Name	Contact	Office	
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Road Safety & Community Coordinators

Vancouver Island + Powell River			
Rowena Narayan	C: 250-755-6165 E: rowena.narayan@icbc.com	Nanaimo Claims 6460 Applecross Rd. Nanaimo V9R 6E6	L231
Region:			
Ladysmith, Nanaimo, Parksville, Port Alberni, Comox, Cumberland, Courtenay, Campbell River, Sayward, Tahsis, Gold River, Port Hardy, Port McNeill, Port Alice, Alert Bay, Qualicum Beach, Parksville, Port Alberni, Tofino, Ucluelet, Bamfield, Denman Island, Gabriola Island, Quadra Island, Texada Island, Powell River			
Colleen Woodger	P: 250-414-7843 C: 250-213-6070 E: colleen.woodger@icbc.com	Victoria Claims 425 Dunedin St. Victoria V8T 5H7	L269
Region:			
Victoria, Oak Bay, Esquimalt, View Royal, Colwood, Langford, Highland, Metchosin, Sooke, Port Renfrew, Sidney, North Saanich, Saanich, Central Saanich, Mill Bay, Cobble Hill, Cowichan Bay, Duncan, North Cowichan, Chemainus, Lake Cowichan, Youbou and Salt Spring, Pender, Saturna, Mayne & Galiano Islands			

Lower Mainland + Bella Bella, Bella Coola, Haida Gwaii and Klemtu

Tanis Bieber C: 604-768-8435 Maple Ridge Claims L285
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Maple Ridge V2X 9J7
Region: Maple Ridge,
Mission, Pitt Meadows

Leanne Cassap P: 604-592-6403 Newton Claims L268
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Region: Langley – City and
Township, Aldergrove,
Haida Gwaii

Paul Goodman P: 604-871-2488 5th & Cambie Claims & Rehab L265
C: 604-341-1674 456 W. 5th Ave.
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Region: Vancouver *north of*
King Edward, UBC, Bella Bella,
Bella Coola, Klemtu

Bunty Jaswal P: 604-583-8611 Surrey Claims L219
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E: bunty.jaswal@icbc.com Surrey V3R 6T8
Region: Surrey *north*

Karen Klein P: 604-597-7699 Newton Claims L268
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Region: Surrey *south*,
White Rock

Harvey Kooner P: 604-871-2437 5th & Cambie Claims & Rehab L265
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Region: Vancouver *south of*
King Edward, Richmond

Louisa Mendonça C: 604-315-3161 ICBC Head Office L299
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North Vancouver V7M 3H9
Region: North Shore,
Howe Sound, Sunshine Coast

Gloria Sit C: 236-558-9055 Burnaby Claims L210
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Burnaby V5G 3X7
Region: Burnaby

Karon Trenaman P: 604-527-8766 New Westminster Claims L203
C: 604-992-3745 1320 3rd Ave.
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Region: New Westminster,
N. Delta, Ladner, Tsawwassen

Tom Webster C: 604-230-1964 Port Coquitlam Driver L389
E: tom.webster@icbc.com Licensing
Region: Coquitlam, Port
Coquitlam, Port Moody,
Anmore, Belcarra

Fraser Valley

Duane Dougan

Region: Abbotsford, Chilliwack, Agassiz, Harrison, Boston Bar, Hope

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Chilliwack Claims &
Driver Licensing
46052 Chilliwack Central Rd.
Chilliwack V2P 4Y8

L202

Interior

Ingrid Brakop

Region: Thompson, Cariboo – including Kamloops and Valemount plus Lillooet, Nicola Valley, Shuswap and East Kootenays

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Kamloops Claims
1251 Battle St.
Kamloops V2C 2N7

L244

Christine Kirby

Region: Okanagan – including Armstrong, Vernon, Kelowna, Penticton, Princeton
West Kootenays – including Castlegar, Trail, Nelson, Creston

C: 250-212-5119
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Kelowna Claims &
Driver Licensing
1720 Springfield Rd.
Kelowna V1Y 7W2

L245

North

Tracey Hoffman

Region: Northern BC

Prince George, Mackenzie

Peace/Liard – including Chetwynd, Dawson Creek, Tumbler Ridge, Fort St. John, Fort Nelson

McBride, Quesnel, Vanderhoof, Fort St. James, Fraser Lake, Burns Lake

Bulkley Valley – including Houston, Telkwa, Smithers

Terrace, Kitimat, Prince Rupert

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Prince George Claims &
Driver Licensing
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L242